




IMlogic IM Manager for IBM Lotus Instant Messaging and Web Conferencing 3.1

IMlogic

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IMlogic IM Manager enables enterprises to manage *IBM Lotus Instant Messaging and Web Conferencing* (formerly IBM Lotus Sametime) along with all of the popular IM networks, while meeting the requirements for security, logging, auditing and management for all instant messaging use. When IMlogic IM Manager and *IBM Lotus Instant Messaging and Web Conferencing* are combined, the resulting solution delivers a managed, secure, and compliant corporate IM solution for real-time communications through its presence awareness, instant messaging and Web conferencing.

IMlogic IM Manager enables *IBM Lotus Instant Messaging and Web Conferencing* customers to meet instant messaging compliance requirements set forth by regulatory bodies such as the SEC, NASD, NYSE and FERC, and by government regulations such as the Sarbanes-Oxley Act (SOA) and HIPAA. The combined solution extends managed, secure and compliant instant messaging outside of the *IBM Lotus Instant Messaging and Web Conferencing* firewall through the technology partnerships IMlogic provides with other IM industry-leaders such as AOL, Communicator, Jabber, Microsoft, Reuters and Yahoo!.



Critical Features to Control, Secure and Make Compliant an Enterprise IM Infrastructure

Control and leverage instant messaging to enable real-time business communication.

IMlogic IM Manager provides a solution that allows you to control and safely extend *IBM Lotus Instant Messaging and Web Conferencing* to manage Public, Enterprise and Hosted IM networks with features such as:

- User Access Control
- IM Usage Statistics
- Identity Management
- IM Screen Name Registration
- Transparency to End Users

Protect the organization with security and usage control.

Regardless of your IM network, IMlogic IM Manager provides an out-of-the-box security solution that compliments *IBM Lotus Instant Messaging and Web Conferencing* by allowing you to safely support public IM with:

- Spam Protection
- Virus Scanning
- Internal Routing
- Real-time Content Filtering
- Legal Disclaimers
- Authentication Enforcement
- Controlled External Communications

Comply with legal and corporate accountability standards.

Whether for SEC, NASD, or HIPAA compliance, for intellectual property protection—or simply to ensure that IM is being used responsibly—IMlogic IM Manager provides all the necessary tools to capture and review *IBM Lotus Instant Messaging and Web Conferencing* traffic:

- Reliable Logging
- Rich Message Archive
- Compliance Auditor Workflow
- Selective & Statistical Logging
- Export to 3rd Party Archives

Deliver a solution architected for the enterprise.

IMlogic IM Manager is the only IM management system designed to deliver enterprise-class scalability, reliability and extensibility through its:

- Certified Partnerships
- Reliable Performance
- Proven Scalability for 30,000+ users
- Extensible Architecture

The IMlogic IM Manager Advantage

Most Advanced Features for Enterprises

IMlogic and IBM have a longstanding and successful technology relationship to deliver enterprise-class instant messaging applications on *IBM Lotus Instant Messaging and Web Conferencing*. As a technology gateway provider, IMlogic is bridging *IBM Lotus Instant Messaging and Web Conferencing* beyond the firewall to other instant messaging and presence-based networks, enabling cross-enterprise real-time collaboration. IMlogic's technology ensures the scalable and secure integration between *IBM Lotus Instant Messaging and Web Conferencing* and other IM communities.

Leading Market Share in IM Management

IMlogic IM Manager has been deployed by leading Fortune 1000 customers, and supports greater than 300,000 seats in the most rigorous and demanding enterprise IT environments. IMlogic IM Manager provides instant messaging management to:

- 2 out of the 3 largest global investment banks,
- 3 out of the 5 largest global integrated energy companies,
- One of the largest global travel companies,
- One of the largest global computer hardware manufacturers, and
- One of the largest global telecommunications carriers.

Proven Customer Satisfaction

IMlogic has leading customer satisfaction ratings for both its products and services. Customer comments such as "[IMlogic IM Manager] has performed above our original goals" and "The product has met every need," summarize the product sentiment of approximately 90% of the IMlogic customers who responded to a recent satisfaction survey. IMlogic provides best-in-class customer service by taking personal ownership of each reported issue and following through to a successful resolution. 96% of the IMlogic customers surveyed said IMlogic's technical support and customer service meets or exceeds their expectations.

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Key Advantages

Security and ID Management

IM Manager provides virus scanning and spam control for all cross-firewall IM traffic and ensures that internal and external IDs are consistent with corporate standards (such as first.last@company.com).

Compliance and Legal Accountability

IM Manager archives all IM traffic and provides compliance and auditing tools for legal compliance and the enforcement of corporate accountability standards.

Usage and Traffic Reporting

IM Manager provides a centralized management console for complete visibility of all IM usage across the enterprise, including reports for departmental charge backs or ROI analysis.

System Requirements

Hardware Requirements

- Minimum: 1 server
- Pentium III 700 MHz, 256MB RAM
- Recommended: 2 servers
- Pentium III 1GHz or greater, 512MB RAM

Software Requirements

- Windows 2000 Server, Service Pack 2
- Microsoft Core Services XML 4.0
- Microsoft SQL Server 2000
- Internet Explorer 5.5 or greater (recommended)